

## Viewing Images from Alarm.com Image Sensors on Interlogix Simon XT*i*



- ✓ View **images directly on control panel**—even if they have not been uploaded
- ✓ User controllable **panel-display privacy settings**
- ✓ **Automatically send images** to panel as they are captured
- ✓ **“On-demand”** image history & retrieval
- ✓ Request and view **Installer Peek-Ins** on panel for simplified sensor set-up

The Alarm.com Image Sensor is integrated with the Interlogix Simon XT*i* panel to provide installers and users an enhanced system experience by allowing them to view images from the Image Sensor directly on the control panel. Combined with the remote viewing capabilities from Alarm.com, the Simon XT*i* and Image Sensor offer comprehensive interactive services to the customer both at home and on-the-go.






## User Features & Setup

### 1) Configure Panel-Display Privacy Settings

By default, only the “Installer Peek-In” images are sent to the control panel. Customers with a Simon XT*i* panel will see a “Settings” sub-tab under the “Image Sensor” section of their Alarm.com online account. On this page, customers can select which images should be sent to the control panel automatically\*.

**Images Displayed at Panel**

Your images can be viewed at the security panel touchscreen even if they have not been uploaded to your online account. To automatically display additional images as they are captured, configure the setting below. You can also manually request to view specific images at the panel through the panel’s “Image List” menu. The panel will store the most recent 10 images it receives.

	 Alarms	 Arming Event	 Disarm	 Peek-In	 Daily View
IS3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IS2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IS1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Save**

\*Feature varies by Image Sensor service plan. Customers with the ‘Alarms’ plan can only view alarm images.

### 2) View Images at Panel

As images are captured\* they will be sent to the control panel per the customer’s panel-display privacy settings. When images are available to view, the customer will see a scrolling banner at the bottom of the XT*i* home screen indicating a new image is present. To view the image, the customer can click on the “gear” icon on the bottom right of the panel home screen and then the “camera” icon next to ‘Event History’. The last 10 images sent to the control panel are listed. Click on the “camera” icon next to a specific event to view the image. Click on the thumbnail image to view full screen. Click on the full screen image to close the full screen view.



Note: While the Image Sensor captures 2 frames per event, only one frame may be sent and viewed at the panel. To view both frames from an event, the customer must upload and view the images from the Alarm.com website and/or mobile app.

\*Alarm images are sent to the control panel as they are uploaded to Alarm.com. During an alarm event, only the images that are automatically uploaded to Alarm.com will be automatically sent and viewable at the control panel. Since automatic alarm uploads are not sent to Alarm.com during the first four hours after a sensor is enrolled onto the system, alarm uploads are not sent to the panel during this time. Alarm images may be manually sent to the panel via the “Image List” menu. (See step 3 for details.)

### 3) Review Image History & Retrieve Images “On-Demand”

Through the ‘Image List’ menu on the Simon XT<sub>i</sub>, customers can view up to a 60-day history of captured images and request to view specific events at their control panel. Customers can use this menu even if they do not wish to have images sent to the control panel automatically. To access the “Image List” menu, go to ‘Programming’ → ‘Interactive Services’ → ‘Image Sensor’ → ‘Image List’.

### 4) Clear Images from Panel

For privacy reasons, the customer may wish to remove all images stored at the control panel. This can be done through the XT<sub>i</sub> panel or through the customer’s Alarm.com account. From the XT<sub>i</sub>, go to ‘Programming’ → ‘Interactive Services’ → ‘Image Sensor’ → ‘Privacy’ → press ‘Remove’. From the Alarm.com account, go to the “Settings” sub-tab of the “Image Sensor” section and click “Remove All”.

Note: Removing images from the panel does not automatically delete images from the customer’s online Gallery, and vice versa.

## Installer Features

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### 1) Request and View Installer Peek-Ins

The installer can request and view an “Installer Peek-In Now” to verify sensor operation and positioning without having to access a computer or the customer’s Alarm.com account. To request a Peek-In Now, go to ‘Programming’ → ‘Image Sensors’ → ‘Test’ → ‘Peek-In’. Once captured, the Peek-In Now will be sent to the panel and customer’s online account for viewing. Installer Peek-In Now images do not count against the customer’s monthly upload quota.

Note: The ‘Peek-In’ button will only be displayed at the panel if the Image Sensor initialization process has been completed with Alarm.com. Installers can verify that this process is complete by checking the panel’s Image Sensor ‘Status’ menu. The ‘Rules’ field will show ‘yes’ once the sensor has been initialized.

### 2) Review Image History & Retrieve Images “On-Demand”

Installers can use the XT<sub>i</sub>’s ‘Image List’ menu to view a history of images that were captured during sensor installation. While alarm images are not automatically sent to the control panel during installation (even if the customer has opted for these images), the installer can still request to view these and other events at the control panel. This is helpful to verify sensor operation and positioning. To access the “Image List” menu, go to ‘Programming’ → ‘Interactive Services’ → ‘Image Sensor’ → ‘Image List’.

## SPECIFICATIONS & COMPATIBILITY

<b>Control Panel</b>	Simon XT <sub>i</sub> panels version 1.0.0 & up
<b>Alarm.com Module</b>	Simon XT/XT <sub>i</sub> modules v151 & up w/ Image Sensor daughterboard
<b>Alarm.com Service Plan</b>	Alarm.com Interactive service plan w/ Image Sensor ‘Alarms’ or ‘Plus’ add-on



Alarm.com Incorporated

(877) 389-4033

[www.alarm.com](http://www.alarm.com)